

Letter No: NIT/159 / 2017

Date: 19/07/2022

1st MINUTES OF THE MEETING

The 1st meeting of the Grievance Redressal committee of Nalanda Institute of Technology is held on 17/07/2022 by 1.00 PM at the conference hall of the institute to discuss the following issues as per agenda under the chairmanship of Dr Prof. Dr. Niranjan Sutar, Principal, NIT.

Members present:

Sl. No.	Name	Designation	Associated with
1	Prof. Dr. Rabindra Kumar Dalai	Principal NIT,Bhubaneswar	Chairman
2	Dr. Shakti Prasanna Jena	HOD (ME) NIT,Bhubaneswar	Convener
3	Mr. Dharamananda Barik	Asst. Prof.	Member
4	Mr. Dhiren Chandra Rout	AO(Admin)	Member
5	Mr. Sakti Charan Panda	Asst.Professor	Member
6	Mr. Rajesh Kumar Pati	Asst.Professor	Member
7	Mr. Subhendu Basantia	Asst. Professor	Member Condi
8	Monalisha Panda	Asst. Professor	Member
10	Mr. Biswajit Mohanty	Student	Member BWW
11	Ms. Sumitra Sahoo	Student	Member (
12	Mr. Sunil Kumar	Student	Member Town
13	Ms. Binapani Mohanty	Student	Member Papulus
14	Mr. Akshaya Kumar Jena	Student	Member XX (40)

BUDDHIST VILLA, CHANDAKA, BHUBANESWAR, ORISSA-754005

Administrative Office: Plot No. 1018 (Near Rajdhani Gas) Nayapalli, Bhubaneswar - 751012

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Phone No. - +91-674-6543334, 6540957, 2563835 (Fax)



Agenda of the meeting

- 1. Welcome address by Chairman
- 2. Confirmations of minutes of last meeting
- 3. Action taken report on the decisions taken in last meeting
- 4. Availability of drinking water in all departments.
- 5. All fans / lights should be serviced before commencement of new session.
- 6. Servicing / cleaning of water filters / Coolers before commencement of new session
- 7. To provide cricket net practice
- 8. Vote of thanks

The meeting started with the welcome address of the chairman of the meeting and discussed the points as per the agenda. The minutes of the last meeting are reviewed and confirmed. Action taken report prepared by convener is discussed and accepted. Following decisions are taken after through discussion.

Decision no -1

The chairman was welcoming the all members of Grievance Redressal committee. He told to Convener discuss about the agenda given by him.

Decision no -2

The previous meeting was held on the academic year 2022-23 at 25th march 2022. All the agendas were discuess is successfully implemented on this academic year. The chairman thanks to all the members of Grievance Redressal committee

Decision no -3

Date of Meeting	Grievances	Action taken
	Sports facilities for students and staff members.	The college upgraded the sports facilities for students and staff members.
17/07/2022	The number of security personnel have been increased to enforce preventive measures	The college Operation Department was monitoring and managing all infrastructure facilities available in the campus. The entire campus is in CCTV surveillance and the number of security personnel have been increased to enforce preventive measures.
	New canteen facility.	The college upgraded the sitting capacity of the available canteen and started a new canteen facility to accommodate more students.

BUDDHIST VILLA, CHANDAKA, BHUBANESWAR, ORISSA- 754005

Administrative Office: Plot No. 1018 (Near Rajdhani Gas) Nayapalli, Bhubaneswar - 751012



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Letter No: NIT/47/2023

Date: 15/07/2023

Notice

It is hereby informed to all the members of the Grievance Redressal committee that the $1^{\rm st}$ meeting of the Grievance Redressal committee will be held on date 17th july 2023 by 1.00 PM in the college conference hall of the institute to discuss different issues as per the following agenda. As such all are requested to attend the said meeting without fail.

Agenda

- 1. Welcome address by Chairman
- 2. Confirmations of minutes of last meeting
- 3. Action taken report on the decisions taken in last meeting
- 4. Availability of drinking water in all departments.
- 5. All fans / lights should be serviced before commencement of new session.
- 6. Servicing / cleaning of water filters / Coolers before commencement of new session
- 7. To provide cricket net practice

8. Vote of thanks

Co-ordinator

Grievance Redressal committee NIT, BBSR

Principal,

Nalanda Institute of Technology, Bhubaneswar



Decision no -4

It was decided unanimously by the committee that, all the water points in the institution and hostel will be serviced in the coming week, for which a notice has been already issued. Also Drinking water availability to all the departments has started.

Decision no -5 & 6

As per Principal, a meeting was held with AO (Admin) for servicing of all the electrical equipments like fans, Air Conditioners and lights. And he confirmed that the work will start within 2 to 3 days.

Decision no -7

As per Principal, the point has been discussed with the management representative and the issue will be sorted out by providing a cricket net practice.

Decision no -8

The meeting ended with a vote of thanks to the chair and members present.

Signature of members present:

BUDDHIST VILLA, CHANDAKA, BHUBANESWAR, ORISSA- 754005 Administrative Office: Plot No. 1018 (Near Rajdhani Gas) Nayapalli, Bhubaneswar - 751012

E-mail: nitbbser_2007@yahno.co.in, Website: www.thenalanda.org

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Letter No: NIT/257/ 2023

Date: 15/12/2023

Notice

It is hereby informed to all the members of the Grievance Redressal committee that the 2nd meeting of the Grievance Redressal committee will be held on date 17th December 2023 by 1.00 PM in the college conference hall of the institute to discuss different issues as per the following agenda. As such all are requested to attend the said meeting without fail.

Agenda

- Welcome address by Chairman
- 2. Confirmations of minutes of last meeting
- 3. Action taken report on the decisions taken in last meeting
- 4. Prohibition of other institute students in institution premises.
- 5. Discussion of students grievance
- 6. All Hods interact with students regular basis for discipline.
- 7. Vote of thanks

Co-ordinator

Grievance Redressal committee NIT, BBSR Principal,

Nalanda Institute of Technology, Bhubaneswar Letter No: NIT/58/ 2023 Date: 19/10/2023

2nd MINUTES OF THE MEETING

The 2nd meeting of the Grievance Redressal committee of Nalanda Institute of Technology is held on 17/12/2022 by 1.00 PM at the conference hall of the institute to discuss the following issues as per agenda under the chairmanship of Dr Prof. Dr. Rabindra Kumar Dalai, Principal, NIT.

Members present:

Sl. No.	Name	Designation	Associated with
l	Prof. Dr. Rabindra	Principal	Chairman Donald
	Kumar Dalai	NIT, Bhubaneswar	The state of the s
2	Dr. Shakti Prasanna	HOD (ME)	Convener
	Jena	NIT,Bhubaneswar	Com Com
3	Mr. Soumya Ranjan	Dept. of Civil	Member
	Satapathy	NIT,Bhubaneswar	3384
4	Mr. Dhiren Chandra	AO(Admin)	Member 7
	Rout	NIT,Bhubaneswar	(Charle
5	Mr. Sakti Charan	Asst.Professor	Member 4 October
	Panda		The state of the s
6	Mr. Rajesh Kumar Pati	Asst.Professor	Member
7	Mr. Subhendu	Asst. Professor	Member
	Basantia		(Syst
8	Monalisha Panda	Professor	Member
9	Mr. Biswajit Mohanty	Student	Member
10	Ms. Sumitra Sahoo	Student	Member Standsh
11	Mr. Sunil Kumar	Student	Member Komis
12	Ms. Binapani Mohanty	Student	Member John
13	Mr. Akshaya Kumar Jena	Student	Member Agar



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Agenda of the meeting

- Welcome address by Chairman
- 2. Confirmations of minutes of last meeting
- 3. Action taken report on the decisions taken in last meeting
- 4. Prohibition of other institute students in institution premises.
- 5. Discussion of students grievance
- 6. All Hods interact with students regular basis for discipline.
- 7. Vote of thanks

The meeting started with the welcome address of the chairman of the meeting and discussed the points as per the agenda. The minutes of the last meeting are reviewed and confirmed. Action taken report prepared by convener is discussed and accepted. Following decisions are taken after through discussion.

Decision no -1

The chairman was welcoming the all members of Grievance Redressal committee. He told to Convener discuss about the agenda given by him.

Decision no -2

The previous meeting was held on the academic year 2022-23 at 17th july 2022. All the agendas were discuess is successfully implemented on this academic year. The chairman thanks to all the members of Grievance Redressal committee.

Decision no -3

Date of Meeting	Grievances	Action taken		
	All fans / lights should be serviced before commencement of new session.	As per Principal, a meeting was held with AO (Admin) for servicing of all the electrical equipments like fans, Air Conditioners and lights. And he confirmed that the work will start within 2 to 3 days.		
17/12/2022	Servicing / cleaning of water filters / Coolers before commencement			
	of new session.	DO		
	Availability of drinking water in all	It was decided unanimously by the committee that, all the water points in the institution and hostel will be serviced in		



departments	the coming week, for which a notice has been already issued. Also Drinking water availability to all the departments has started.
To provide cricket net practice	As per Principal, the point has been discussed with the management representative and the issue will be sorted out by providing a cricket net practice.

Decision no -4

It was decided that the Security Officer and staffs shall be informed to strictly prohibit other students and persons to enter inside the college premises and also not to linger in front of the college entrance.

Decision no -5

It was decided to nominate a faculty from each department to take care of general grievance of students.

Decision no -6

All HODs should interact with students to maintain discipline in college campus.

Decision no -7

The meeting ended with a vote of thanks to the chair and members present

Signature of members present:

BUDDHIST VILLA, CHANDAKA, BHUBANESWAR, ORISSA- 754005

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FED TO BLUERATTA Air UNIVERSITY OF TELL -COLOGY, AT PROVER BY THE NEW Delhi

Ref. No : NIT / 56 / 2022

Date 20 07 2022

OFFICE ORDER

Re-form of GRIEVANCE REDRESSAL COMMITTEE

As per public notice no. PG/08 (04)/2016 of AICTE, New Delhi (Published in all local newspapers) and as per AICTE regulations notifications N. 37-3/Legal/2012 Dated25.05.2012.. the office of the Principal, Nalanda Institute Technology, Bhubaneswar have established the Grievance Redressal Committee (GRC) for redressal of grievances of students, parents and others.

The name of all committee members of GRC of Nalanda Institute of Technology, Bhubaneswar are as listed below.

Sl. No.	Name	Designation	Associated with
	Prof. Dr. N.H.S.Ray	Principal	Chairman
NI E	Prof. Narottam Sahu	HOD (CSE)	Convener Harle
3	Prof. Sipra Mohapatra	Dept. of Civil	Co-Convener Sanger
4	Mr. Dhiren Chandra Rout	AO(Admin)	Member Cout
5	Sakti Charan Panda	Asst.Professor	Member Core
6	Mrs. Sunita Mohapatra	Asst.Professor	Member Saly
7	Prof. Bipin Bihari Bhoi	Asst. Professor	Member PBug
8	Prof. Monalisha Panda	Asst.Professor	Member Member
9	Prof. Madhusudan Senapati	Asst. Professor	Member of neglity
10	Mr. Biswajit Mohanty	Student	Student Representative
11	Ms. Sumitra Sahoo	Student	Student Representative
12	Mr. Sunil Kumar	Student	Student Representative
13	Ms. Binapani Mohanty	Student	Student Representative
14	Mr. Akshaya Kumar Jena	Student	Student Representative



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Accordingly all aggrieved students, their parents and others can submit their grievances to the GRC of NIT, Bhubaneswar, in writing. The grievances of all aggrieved students, parents and others relates to the following complaints only (As per AICTE regulations) shall be considered, i.e.,

- Making admission contrary to merit determined in accordance with the declared admission i. policy of the institute.
- Irregularity in the admission process adopted by the institute. 11.
- Refusing admission in accordance with the declared admission policy of the institute. iii.
- Withhold or refuse to return Any documents in the form of certificates of degree, diploma or iv. any other award or document deposited with it by a person for the purpose of seeking admission in such institution, with a view to induce or compel such person to pay any fee in respect of any course or institution, with a view to induce or compel such person does not intend to pursue.
- Demand of money in excess of that specified in the declared admission policy or approved by v. the competent authority to be charged by such institution.
- Breach of the policy for reservation in admission as may be applicable. Complaints of alleged vi. discrimination of students from Scheduled Caste, Scheduled Tribe, OBC, Women, Minority of Disabled categories.
- Nonpayment or delay in payment in scholarships to students that institution is committed, vii. under the conditions imposed by AICTE, or by any authority.
- Delay in conduct of examination or declaration of results beyond that specified in the viii. academic calendar.
- On provision of student amenities as may have been promised or required to be provided; ix.
- Dental of quality educations as promised at the time of admission or required to be provided; X.
- Non transparent or unfair evaluation practices; xi.
- Harassment or victimization of students including sexual harassment; and
- Refund of fees on withdrawal of admission as per AICTE instructions from time to time. xii. XIII.



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For speedy redress of all grievances, the Grievance Redressal Committee of NIT shall take a decision within 15 days of receipt of grievance and the decision shall be informed to the concerned complaint

In case any appeals complaint not satisfied with the decision of the Grievance Redressal Committee of NIT, may send their appeal to OMBUDSMAN of inflating University i.e., BPUT directly to get justice

NIT, BBSR

- 1. All notice boards for information.
- 2. All members of the Committee.
- 3. A.O., H.R. Cell, NIT Bhubaneswar for information.
- 4. All students of NIT through E-mail.
- 5. Uploading in the College Website.



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Letter No: NIT/159 / 2022

Date: 13.12.2022

NOTICE

A meeting of the Grievance Redressal Committee (GRC) Cell will be held in the Room No. 207 on **16.12.2022** at 02:30PM to discuss the following agenda. All Committee members are requested to make it convenient to attend the meeting.

Agenda:

- All fans / lights should be serviced before commencement of new session.
- 2) Servicing / cleaning of water filters / Coolers before commencement of new session.
- Availability of drinking water in all departments.
- 4) To provide cricket net practice.
- 5) Any other agenda, if left out, will be discussed by the Chairman.

CONVENER GRC CELL

- · All Notice Boards for information.
- All members of the Committee for information and necessary action.
- A.O/HR Cell, NIT, Bhubaneswar for information and necessary action.
- · All Students belongs to GRC Cell of NIT through whats App group / Mail.
- Web-site in-charge for uploading the same in college website.



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GRIEVANCE REDRESSAL COMMITTEE (GRC)

Minutes of Grievance Redressal Committee (GRC) meeting held on 16.12.2022 at 12.50PM in the GRC
Cell

A meeting of the Grievance Redressal Committee (GRC) was held by the GRC cell on 16.12.2017 at 12.50PM in the GRC cell of NIT, Chandaka, Bhubaneswar to discuss about the activities to be carried out for the current academic session. The following members were present during the meeting.

Sl. No.	Name	Designation	Associated with	Signature
1	Prof. Dr. N.H.S.Ray	Principal	Chairman	Sex
2	Prof. Narottam Sahu	HOD (CSE)	Convener	NRA
3	Prof. Sipra Mohapatra	Dept. of Civil	Co-Convener	8, Mohapatra
4	Mr. Dhiren Chandra Rout	AO(Admin)	Member	2.C.Cont
5	Sakti Charan Panda	Asst.Professor	Member	And Rad
6	Mrs. Sunita Mohapatra	Asst.Professor	Member	Chara -
7	Prof. Bipin Bihari Bhoi	Asst. Professor	Member	BI.
3	Prof. Monalisha Panda	Asst.Professor	Member	M. Panga
)	Prof. Madhusudan Senapati	Asst. Professor	Member	Plants
0	Mr. Biswajit Mohanty	Student	Student Representative	B. Mohanfy
1	Ms. Sumitra Sahoo	Student	Student Representative	S. Sahoc
2	Mr. Sunil Kumar	Student	Student Representative	g. Kumas
	Ms. Binapani Mohanty	Student	Student Representative	B. Kumas R. Mohanty
	Mr. Akshaya Kumar Jena	Student	Student Representative	A-zera



Resolution of Agenda 1& 2:

As per Principal, a meeting was held with AO (Admin) for servicing of all the electrical equipments like fans, Air Conditioners and lights. And he confirmed that the work will start within 2 to 3 days.

Resolution of Agenda 3:

It was decided unanimously by the committee that, all the water points in the institution and hostel will be serviced in the coming week, for which a notice has been already issued. Also Drinking water availability to all the departments has started.

Resolution of Agenda 4:

As per Principal, the point has been discussed with the management representative and the issue will be sorted out by providing a cricket net practice.

There is no further agenda to discuss

The meeting ended with a vote of thanks to the Chair.

CONVENER, GRC



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Ref. No: NIT/274 / 2022

Date: 26.07.2022

NOTICE

A meeting of the Grievance Redressal Committee (GRC) Cell will be held in the Room No. 207 on 28.07.2022 at 02:30PM to discuss the following agenda. All Committee members are requested to make it convenient to attend the meeting.

Agenda:

- 1) Review of last GRC meeting.
- Prohibition of other institute students in institution premises.

NIT,Chandaka

Copy to:

- All Notice Boards for information.
- All members of the Committee for information and necessary action.
- A.O/HR Cell, NIT Bhubaneswar for information and necessary action.
- All Students belongs to GRC Cell of NIT through whats App group / Mail.
- Web-site in-charge for uploading the same in college website.

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GRIEVANCE REDRESSAL COMMITTEE (GRC)

Minutes of Grievance Redressal Committee (GRC)meeting held on 28.07.2022 at 12.50PM in the GRC Cell

Dated:28.07.2022

A meeting of the Grievance Redressal Committee (GRC)was held by the GRC cell on 28.07.2022 at 12.50PM in the GRC cell of NIT, Chandaka, Bhubaneswar to discuss about the activities to be carried out for the current academic session. The following members were present during the meeting.

SI. No.	Name	Designation	Associated with	Signature
1	Prof. Dr. N.H.S.Ray	Principal	Chairman	& J
2	Prof. Narottam Sahu	HOD (CSE)	Convener	Mh
3	Prof. Sipra Mohapatra	Dept. of Civil	Co-Convener	Sachafafria
4	Mr. Dhiren Chandra Rout	AO(Admin)	Member	D.C. Roud
5	Sakti Charan Panda	Asst.Professor	Member	Senda
6	Mrs. Sunita Mohapatra	Asst.Professor	Member	Mul
7	Prof. Bipin Bihari Bhoi	Asst. Professor	Member	Negal
	Prof. Monalisha Panda	Asst.Professor	Member	M. Panda
8	Prof. Madhusudan	Asst. Professor	Member	Aruga
9	Senapati	Student	Student Representative	Biswojet Mohanty
10	Mr. Biswajit Mohanty	Student	Student Representative	Biswojit Mohanty Sumitra Sahou
11	Ms. Sumitra Sahoo		Student Representative	Swit Kaman
2	Mr. Sunil Kumar	Student	Student Representative	
3	Ms. Binapani Mohanty	Student		Binayani Mohanty
4	Mr. Akshaya Kumar Jena	Student	Student Representative	A. K. jena

BUDDHIST VILLA, CHANDAKA, BHUBANESWAR, ORISSA- 754005 Administrative Office: Plot No. 1018 (Near Rajdhani Gas) Nayapalli, Bhubaneswar - 751012

E-mail: nitbbser_2007@yahoo.co in, Website: www.thenalanda.org

Phone No. - +91-674-6543334, 6540957, 2563835 (Fax)



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Recognized by Contract of the Park.

Resolution of Agenda 1:

Review of minutes of the last meeting held in the month of July was taken.

Resolution of Agenda 2:

It was decided that the Security Officer and staffs shall be informed to strictly prohibit other students and persons to enter inside the college premises and also not to linger in front of the college entrance.

There is no further agenda to discuss

The meeting ended with a vote of thanks to the Chair.

CONVENER, GRC



STUDENT'S GRIEVANCE REDRESSAL CELL

Annual Report 2022-23

The students Grievance redressal Cell was constituted to review into the students grievances of this Institution. The students Grievance redressal Cell attempts to address genuine problems and complaints of students Through a Standard Operating Procedure. Students can appeal for their grievances though letter dropped in a complain box installed outside the office.

Following are the summary of the grievances of the students and the action taken by the Committee during the academic year 2022-23.

Sl. No.	Date of Meeting	Grievances	Action taken
1	28.07.2022	Prohibition of other institute students in institution premises	It was decided that the Security Officer and staffs shall be informed to strictly prohibit other students and persons to enter inside the college premises and also not to linger in front of the college entrance.
		All fans / lights should be serviced before commencement of new session.	As per Principal, a meeting was held with AO (Admin) for servicing of all the electrical equipments like fans, Air Conditioners and lights. And he confirmed that the work will start within 2 to 3 days.
2	28.07.2022	Servicing / cleaning of water filters / Coolers before commencement of new session.	DO
		Availability of drinking water in all departments	It was decided unanimously by the committee that, all the water points in the institution and hostel will be serviced in the coming week, for which a notice has been already issued. Also Drinking water availability to all the departments has started.



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	To provide cricket net practice	As per Principal, the point has been discussed with the management representative and the issue will be sorted out by providing a cricket net practice.
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VENER, GRC

Phone No. - +91-674-6543334, 6540957, 2563835 (Fax)



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AFFRED by Gavernment of Octob

Ref. No.: NIT / 256 / 2021

Date: 09.7.2021

OFFICE ORDER

Re-form of GRIEVANCE REDRESSAL COMMITTEE

As per public notice no. PG/08 (04)/2016 of AICTE, New Delhi (Published in all local newspapers) and as per AICTE regulations notifications N. 37-3/Legal/2012 Dated 25.05.2012., the office of the Principal, Gandhi Institute of Excellent Technocrats, Bhubaneswar have established the Grievance Redressal Committee (GRC) for redressal of grievances of students, parents and others.

The name of all committee members of GRC of Gandhi Institute of Excellent Technocrats, Bhubaneswar are as listed below.

SI. No.	Name	Designation	Associated As
1	Prof. Dr. N.H.S Ray	Principal	Chairman Wasal
2	Prof.Narottam Sahu	HOD (CSE)	Convener
3	Prof. Prasant kumar Sahoo	Dept. of CSE	Co-Convener Paul
5	Prof Dr.Sarat Chandra Chaini	Asso.Professor	Member Sau
6	Prof Dr. Srikant Dash	Professor	Member The Dela
7	Prof Manas Kumar Samantaray	Asst. Professor	Member Maul Sand
10	Madan sundar Sahoo	Student	Student Representative
11	Pujarani Behera	Student	Student Representative
12	Susil kumar Nayak	Student	Student Representative
13	Pallavi kumari Singh	Student	Student Representative
14	Sangram Parida	Student	Student Representative

The present Committee and order Supersedes the earlier Grievance Redressed Committee (GRC) Constituted vide office order No-NIT/12/2021Dated 05/01/2021.



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New Delhi

Accordingly all aggrieved students, their parents and others can submit their grievances to the GRC of GIET, Bhubaneswar, in writing. The grievances of all aggrieved students, parents and others relates to the following complaints only (As per AICTE regulations) shall be considered, i.e.,

- Making admission contrary to merit determined in accordance with the declared admission policy of the institute.
- ii. Irregularity in the admission process adopted by the institute.
- iii. Refusing admission in accordance with the declared admission policy of the institute.
- iv. Withhold or refuse to return Any documents in the form of certificates of degree, diploma or any other award or document deposited with it by a person for the purpose of seeking admission in such institution, with a view to induce or compel such person to pay any fee in respect of any course or institution, with a view to induce or compel such person does not intend to pursue.
- v. Demand of money in excess of that specified in the declared admission policy or approved by the competent authority to be charged by such institution.
- vi. Breach of the policy for reservation in admission as may be applicable. Complaints of alleged discrimination of students from Scheduled Caste, Scheduled Tribe, OBC, Women, Minority of Disabled categories.
- vii. Nonpayment or delay in payment in scholarships to students that institution is committed, under the conditions imposed by AICTE, or by any authority.
- viii. Delay in conduct of examination or declaration of results beyond that specified in the academic calendar.
- ix. On provision of student amenities as may have been promised or required to be provided:
- x. Dental of quality educations as promised at the time of admission or required to be provided:
- xi. Non transparent or unfair evaluation practices;
- xii. Harassment or victimization of students including sexual harassment; and
- xiii. Refund of fees on withdrawal of admission as per AICTE instructions from time to time.

For speedy redress of all grievances, the Grievance Redressal Committee of NIT shall take a decision within 15 days of receipt of grievance and the decision shall be informed to the concerned complaint.

In case any appeals complaint not satisfaid with the decision of the Grievance Redressal Committee of NIT, may send their appeal to OMBUDSMAN of affliating University i.e., BPUT directly to get justice.

PRINCIPAI NIT, BBSR

- All notice boards for information.
- 2. All members of the Committee.
- 3. A.O., H.R. Cell, NIT Bhubaneswar for information.



by Apparement of Octobro)

Letter No: NIT/559 / 2021

Date: 13.12.2021

NOTICE

A meeting of the Grievance Redressal Committee (GRC) Cell will be held in the Room No. 207 on 17.12.2021 at 02:30PM to discuss the following agenda. All Committee members are requested to make it convenient to attend the meeting.

Agenda:

- Institute Bus Route Extension.
- All fans / lights should be serviced before commencement of new session.
- 3) Any other agenda, if left out, will be discussed by the Chairman.

Chairperson GRC CELL

- 1. All notice boards for information.
- 2. All members of the Committee.
- 3. A.O., H.R. Cell, NIT Bhubaneswar for information.
- 4. All students of NIT through E-mail.
- 5. Uploading the Same in College Website.



GRIEVANCE REDRESSAL COMMITTEE (GRC)

Minutes of Grievance Redressal Committee (GRC)meeting held on 17.12.2021 at 12.50PM in the GRC
Cell

Dated:17.12.2021

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SI No.	Name of the Member	Designation	Associated as	Signature
1	Prof. Dr. N.H.S Ray	Principal	Chairman	My
2	Prof.Narottam Sahu	HOD (CSE)	Convener	Make
3	Prof. Prasant kumar Sahoo	Dept. of CSE	Co-Convener	Posahre
4	Prof Dr.Sarat Chandra Chaini	Asso.Professor	Member	g.c.clarhe
5	Prof Dr.Srikant Dash	Professor	Member	Desp
6	Prof Manas Kumar Samantaray	Asst. Professor	Member	NA
7	Madan sundar Sahoo	Student	Student Representative	m. Sundar Sahoo
8	Pujarani Behera	Student	Student Representative	Rajavani Behera
9	Susil kumar Nayak	Student	Student Representative	Susi(k.
10	Pallavi kumari Singh	Student	Student	Pollari Singh

BUDDHIST VILLA, CHANDAKA, BHUBANESWAR, ORISSA-754005

Administrative Office: Plot No. 1018 (Near Rajdhani Gas) Nayapalli, Bhubaneswar - 751012

E-mail: nitbbser_2007@yahoo.co.in, Website: www.thenalanda.org

Phone No. - +91-674-6543334, 6540957, 2563835 (Fax)



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Representative	1

Resolution of Agenda 1:

It was decided by the chairman of the committee that to suggest transport officer to extend the bus route up to Hans pal Chowk.

Resolution of Agenda 2:

Principal informed that AO (Admin) will liaison with the supervisor and the electrician to monitor water cooler/filter and electric items like fans/lights/air conditioners etc.

Regarding all the above suggestion received from the students through suggestion box, Principal confirmed that immediate action (within maximum 15 Days) will be taken.

There is no further agenda to discuss The meeting ended with a vote of thanks to the Chair.



Complaint/Suggestion as being transparent is open as and when a form is seen inside

After a complaint/Negative Feedback is received, the GRC assign a SI No to the complaint/Negative Feedback

GRC investigates the Corrective action taken Appointment of complaint accordingly concerned person in stipulated time frame **Investigation of Complaints includes Prioritization of** Redressal in 48 hours 1. Verification of Records Major/Minor of Minor Complaints 2. Interviewing Staff Concern Complaint **Obtaining Clinical Details Major complaints Documentations &** quality core and Communication to concerned patient safety complainants Immediate redressal of Major Complaints Written and Verbal information to the aggrieved Person Unsatisfied Complainants can appeal to the **Grievance Redressal Committee**

CONVENER, GRC



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STUDENT'S GRIEVANCE REDRESSAL CELL

Annual Report 2021-22

The students Grievance redressal Cell was constituted to review into the students grievances of this Institution The students Grievance redressal Cell attempts to address genuine problems and complaints of students Through a Standard Operating Procedure. Students can appeal for their grievances though letter dropped in a complain box installed outside the office.

Following are the summary of the grievances of the students and the action taken by the Committee during the academic year 2021 - 22.

Sl. No.	Date of Meeting	Grievances	Action taken
1	17.12.2021	All fans / lights should be serviced before commencement of new session	Principal informed that AO (Admin) will liaiso with the supervisor and the electrician to monito water cooler/filter and electric items like fans/lights/air conditioners etc. Regarding all the above suggestion received from the students through suggestion box, Principal confirmed that immediate action (within maximum 15 Days) will be taken.
2	17.12.2021	Institute Bus Route Extension All fans / lights should be serviced	It was decided by the chairman of the committee that to suggest transport officer to extend the bus route up to HanspalChowk Principal informed that AO (Admin) will liaise with the supervisor and the electrician to monite water cooler/filter and electric items like fans/lights/air conditioners etc.

CONVENER, GRC



Recognized by Consensor of Odi to

Ref. No.: NITT / 12 /2021

Date: 5 01 2021

OFFICE ORDER

SUB-: Re-form of Grievance Redressal Committee

As per public notice no. PG/08 (04)/2016 of AICTE, New Delhi (Published in all local newspapers) and as per AICTE regulations notifications N. 37-3/Legal/2012 Dated25.05.2012., the office of the Principal. Nalanda Institute Of Technology, Bhubaneswar have established the Grievance Redressal Committee (GRC) for redressal of grievances of students, parents and others.

The name of all committee members of GRC of Nalanda Institute Of Technology Bhubaneswar are as listed below.

	Name	Designation	Associated As
1	Prof.(Dr.)N.H.Ray	Principal	Chairman J. Sur
-	Prof Bhabagrahi Dash	Vice- Principal	Convener
	Prof. Narottam Sahu	HOD (CSE)	Co-Convener Wall
	Prof. Bikash Kumar Swain	HOD(EE)	Member Alusia
;	Mr. Dhiren Chandra Rout	AO(Admin)	Member T Parts
6	Prof. Bipin Bihari Bhoi	HOD (Human.)	Member Bluet
8	Prof JitendraPadhi	Asst. Professor	Member Thende Pul
9	Prof. Tarakanta Sahu	Asst. Professor	Member Sil
10	Mr. Amaresh Sathpathy	Asst. HR	Supporting Staff
11	Bishal Naik	Student	Student Representative
12	Priyadarsini Pradhan	Student	Student Representative
13	Sankar Nayak	Student	Student Representative
14	Anisha Pradhan	Student	Student Representative
15	Rashmi Ranjan Nayak	Student	Student Representative

Accordingly all aggrieved students, their parents and others can submit their grievances to the GRC of NIT. Bhubaneswar. in writing. The grievances of all aggrieved students, parents and others relates to the following complaints only (As per AICTE regulations) shall be considered, i.e.,

- Making admission contrary to merit determined in accordance with the declared admission policy of the i.
- Irregularity in the admission process adopted by the institute. ii.
- Refusing admission in accordance with the declared admission policy of the institute. iii.
- Withhold or refuse to return Any documents in the form of certificates of degree, diploma or any other award iv. or document deposited with it by a person for the purpose of seeking admission in such institution, with a view to induce or compel such person to pay any fee in respect of any course or institution, with a view to induce or compel such person does not intend to pursue.
- Demand of money in excess of that specified in the declared admission policy or approved by the competent ٧. authority to be charged by such institution.
- Breach of the policy for reservation in admission as may be applicable. Complaints of alleged discrimination vi. of students from Scheduled Caste, Scheduled Tribe, OBC, Women, Minority of Disabled categories.
- Nonpayment or delay in payment in scholarships to students that institution is committed, under the vii. conditions imposed by AICTE, or by any authority.
- Delay in conduct of examination or declaration of results beyond that specified in the academic calendar. viii.
- On provision of student amenities as may have been promised or required to be provided; ix.
- Dental of quality educations as promised at the time of admission or required to be provided: X.
- Non transparent or unfair evaluation practices: xi.
- Harassment or victimization of students including sexual harassment; and
- xii. Refund of fees on withdrawal of admission as per AICTE instructions from time to time. XIII.

For speedy redress of all grievances, the Grievance Redressal Committee of NIT shall take a decision within 15 days of receipt of grievance and the decision shall be informed to the concerned complaint.

In case any appeals complaint not satisfaid with the decision of the Grievance Redressal Committee of NIT, may send their appeal to OMBUDSMAN of affiliating University i.e., BPUT directly to get justice.

PRINCIPAL

Nalanda Institute Of Technology

Bhubaneswar

- All Notice Boards for information.
- All members of the Committee for information and necessary action.
- A.O/HR Cell, NIT Bhubaneswar for information and necessary action. All Students belongs to GRC Cell of NIT through whats App group / Mail.
- Web-site in-charge for uploading the same in college website.



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Letter No: NIT/71 / 2021

Date: 7.01.2021

NOTICE

An Online meeting of the Grievance Redressal Committee (GRC) Cell will be held in the date 8.01.2021 at 12.50pm, to discuss the following agenda in online mode and link will be provided in whatapp group. All Committee members are requested to make it convenient to attend the meeting.

Agenda:

- COVID-19 precautions: 1)
- **Examination results issues** 2)
- Any other agenda, if left out, will be discussed by the Chairman. 5)

GRC CELL

- All Notice Boards for information.
- All members of the Committee for information and necessary action.
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- Web-site in-charge for uploading the same in college website.

GRIEVANCE REDRESSAL COMMITTEE (GRC)

Dated:8.01.2021

A meeting of the Grievance Redressal Committee (GRC)was held by the GRC cell in EDUGRIEVANCE, an online grievance redressal portal of NITT, Chandaka, Bhubaneswar to discuss about the activities to be carried out for the current academic session. The following members were present during the meeting.

Sl. No	Name	Designation	Associated As	Signature
1	Prof.(Dr.)N.H.Ray	Principal	Chairman	Mas
2.	Prof Bhabagrahi Dash	Vice- Principal	Convener	Beech
3	Prof. Narottam Sahu	HOD (CSE)	Co-Convener	Mahr
4	Prof. Bikash Kumar Swain	AO(Admin)	Member	Buch
5	Mr. Dhiren Chandra Rout	HOD (Human.)	Member	Dr. Roet
6	Prof. Bipin Bihari Bhoi	Asst. Professor	Member	Buci
7	Prof JitendraPadhi	Asst. HR	Supporting Staff	Salle
8	Prof. Tarakanta Sahu	Student	Student Representative	Tasakanta Ishu
9	Mr. Amaresh Sathpathy	Student	Student Representative	Amaresh Satisfathy
10	Bishal Naik	Student	Student Representative	Bushal nowity
11	Priyadarsini Pradhan	Student	Student Representative	Por yadansini Prodha



Resolution of Agenda 1:

1. Students were advised by Principal, Dr. N.H.S. Ray to strictly maintain social distancing, sanitize their hands frequently and always wear face mask. Also they should carry Photo ID proof to Enter inside the college campus, as Directed by Government.

Resolution of Agenda 2:

Professor In-Charge (Examination) has already sorted out the matter related to the examination section as declared by Principal.

There is no further agenda to discuss

The meeting ended with a vote of thanks to the Chair.

GRC

- All Notice Boards for information.
- All members of the Committee for information and necessary action.
- A.O/HR Cell, NIT Bhubaneswar for information and necessary action.
- All Students belongs to GRC Cell of NIT through whats App group / Mail.
- Web-site in-charge for uploading the same in college website.



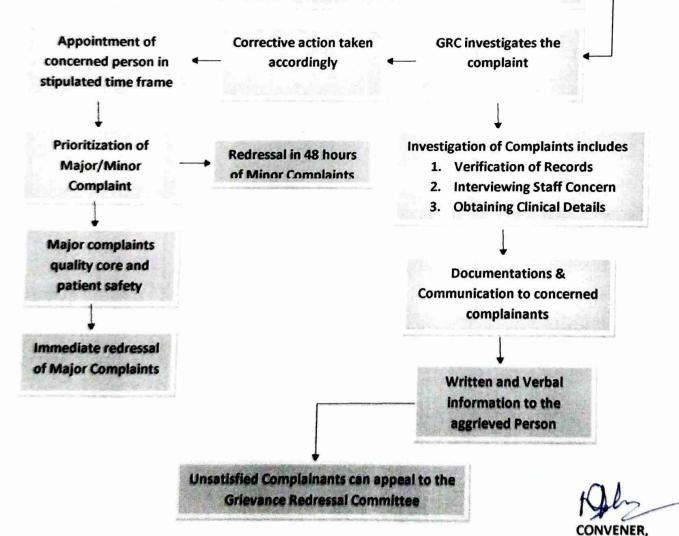
Flow Chat of the Grievance Redressal Cell

GRIEVANCE REDRESSAL PROCEDURE

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Complaint/Suggestion as being transparent is open as and when a form is seen inside

After a complaint/Negative Feedback is received, the GRC assign a SI No to the complaint/Negative Feedback



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Letter No: NIT/145 / 2021

Date: 20.8.2021

NOTICE

A meeting of the Grievance Redressal Committee (GRC) Cell will be held in the Room No. 207 on 21.08.2021 at 02:30PM to discuss the following agenda. All Committee members are requested to make it convenient to attend the meeting.

Agenda:

- To discuss problems of girl students living in hostel, if any:
- 2) To discuss about the academic problems, if any
- To discuss any other issues in college.
- 4) Any other agenda, if left out, will be discussed by the Chairman.

Nalanda Institute Of Technology

Bhubaneswar

- All Notice Boards for information.
- All members of the Committee for information and necessary action.
- A.O/HR Cell, NIT Bhubaneswar for information and necessary action.
- All Students belongs to GRC Cell of NIT through whats App group / Mail
- Web-site in-charge for uploading the same in college website.



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GRIEVANCE REDRESSAL COMMITTEE (GRC)

Minutes of Grievance Redressal Committee (GRC) meeting held on 21.8.2021 at 2.30PM in the GRC Cell

Dated:21.8.2021

A meeting of the Grievance Redressal Committee (GRC)was held by the GRC cell on 21.07.2018 at 2.30PM in the GRC cell of NIT, Chandaka, Bhubaneswar to discuss about the activities to be carried out for the current academic session. The following members were present during the meeting.

Sl.No.	Name	Designation	Associated As	Signature
1	Prof.(Dr.)N.H.Ray	Principal	Chairman	Son
2.	Prof Bhabagrahi Dash	Vice- Principal	Convener	Peed
3	Prof. Narottam Sahu	HOD (CSE)	Co-Convener	Mah
4	Prof. Bikash Kumar Swain	HOD(EE& EEE)	Member	Beno
5	Mr. Dhiren Chandra Rout	AO(Admin)	Member	D.C.Rout
6	Prof. Bipin Bihari Bhoi	HOD (Human.)	Member	Police
8	Prof JitendraPadhi	Asst. Professor	Member	Spadhi
9	Prof. Tarakanta Sahu	Asst. Professor	Member	Kahn
10	Mr. Amaresh Sathpathy	Asst. HR	Supporting Staff	Alashady
11	Bishal Naik	Student	Student Representative	Bright
12	Priyadarsini Pradhan	Student	Student Representative	Ruky
13	Sankar Nayak	Student	Student Representative	S. Nayak
4	Anisha Pradhan	Student	Student Representative	4. Pandhar
5	Rashmi Ranjan Nayak	Student	Student Representative	

Resolution of Agenda 1:

Students were advised by Principal, Dr. S. S. khuntia to strictly maintain social distancing, sanitize their hands frequently and always wear face mask. Also they should carry Photo ID proof to Enter inside the college campus, as Directed by Government.

Resolution of Agenda 2:

As decided with All HODs, new online classes time table was set up.

There is no further agenda to discuss

The meeting ended with a vote of thanks to the Chair.

CONVENER

GRC

- · All Notice Boards for information.
- All members of the Committee for information and necessary action.
- A.O/HR Cell. NIT Bhubaneswar for information and necessary action.
- All Students belongs to GRC Cell of NIT through whats App group / Mail.
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STUDENT'S GRIEVANCE REDRESSAL CELL

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Annual Report 2020 – 21

The students Grievance redressal Cell was constituted to probe into the student's grievances of this Institution. Due to the COVID-19 situation, an online grievance redressal system, EDUGRIEVANCE was set up on 16.11.2019. The students Grievance redressal Cell attempts to address genuine problems and complaints of students Through a Standard Operating Procedure. Students can appeal for their grievances though letters dropped in a complaint box installed outside the office.

Following are the summary of the grievances of the students and the action taken by the Committee during the academic year 2020-21.

Sl. No.	Date of Meeting	Grievances	Action taken
1	08.01.2021	COVID-19 precautions:	Students were advised by Principal, Dr. S. S. khuntia to strictly maintain social distancing, sanitize their hands frequently and always wear face mask. Also they should carry Photo ID proof to Enter inside the college campus, as Directed by Government
		Examination results issues	Professor In-Charge (Examination) has already sorted out the matter related to the examination section as declared by Principal.
2	21.8.2021	COVID-19 precautions	Students were advised by Principal, Dr. S. S. khuntia to strictly maintain social distancing, sanitize their hands frequently and always wear face mask. Also they should carry Photo ID proof to Enter inside the college campus, as Directed by Government
		Online Classes Time Table	As decided with All HODs, new online classes time table was set up

CONVENER, GRC